

## Air Source Heat Pump Survey Form

### Site Details

Date

 Mr

 Mrs

 Ms

 Miss

Surname:

First Name:

House Number:

Street:

Town:

Postcode:

Telephone:

Mobile:

Email:

### Property Details

Property Type

No. of Bedrooms

Property Form

Fuel

Secondary Heating System (If any)

Fuel

Property Age

### Construction Details

Wall Type

Floor Type

Roof Type

Roof Insulation

Glazing

Frames

### Boiler and DHW / CH System Details

Space Heating

Boiler Make

Output Rating

Age

How is DHW Heated

Type of Fuel

Hot Water Pressure

Solar Hot Water

 Yes 

 No 

Water Feed

Photovoltaics (PV)

 Yes 

 No 

Type of pipework

(if microbore, may not be suitable for an ASHP)

Type of system

Number of baths

Number of sinks

Number of showers

Mixer

Electric

Heating System Controller

Room Stat

 Yes  No 

If yes; where?

## Cylinder Siting and Location

Is there a hot water cylinder present? Yes  No

If no, is there available space? Yes  No

Location & dimensions

Size of existing cylinder                      Height                      Diameter                      Capacity

Cold water tank location

Is there an immersion heater fitted? Yes  No

Details of any known problems with the existing heating or hot water system

What amperage is your main electricity supply fuse?                      amp

(Your electricity supply arrives in your house at a main fuse which is located before the meter. The fuse is in a sealed fitting to prevent tampering. This then feeds the meter via two large wires – one blue (old cable colour = black), one brown (old cable colour = red).

## Current Heating Expenditure

Current electricity supplier:

What is your electric kW per hour tariff                      pence

If you use oil; cost per litre                      pence

If you use another type of heating fuel; cost per unit

Total annual heating expenditure

## Heat Pump Location Details

Have you considered a location to site the heat pump?                      Yes  No

If yes; where?

Have you external space near to your existing boiler?                      Yes  No

Meets minimum clearances                      Yes  No  (Refer to system dimensions sheet)

In the next section of the survey, we require specific details of your property. These will include measurements of external walls, windows and radiators. We will also require photographs depicting aspects of your current heating and hot water system.

This information will enable us to accurately specify the correct size and type of Air Source Heat Pump suitable for your heating and hot water demands.



## Photographs

Desired outside location for the Air Source Heat Pump

Electric consumer unit/fuse box

All outside elevations of house; front, rear, both sides

Existing boiler and connecting pipework / pump

Hot water tank and cupboard

**Any additional photo's that would be helpful**

Once you have completed the survey, save it using your surname as the file name. Upload and save all photographs; save each one using your surname and number 1, 2, 3 etc. Forward all files to our operations team: **bnte@viessmann.com** or you can fax them: **01952 678657** Once we receive your form and photographs we will confirm receipt.

## Supply and purchase of materials

Have you bought direct from Viessmann before? Yes  No

If Yes, what type of account do you have? Credit  Pro Forma

If No, please nominate the merchant you intend to buy from (name and address):

Installer qualifications

Any additional considerations

Surveyor

Customer

Date

Date

Name

Name

Signature

Signature

Note\* This survey has been conducted by the surveyor of the installation team to collate information for the MCS heat pump calculation, all information collected by the surveyor has been provided to the utmost accuracy for heat loss calculations and heat pump selection as per the MCS procedure. The customer and surveyor agree the information provided is correct and that the customer has been informed of the MCS process and its requirements, including the requirement for a current EPC certificate with reference to the address in which this survey is concerned.