

Air Source Heat Pump Su	ırvey Form			
Site Details		Date		
Mr Mrs	Ms Diss			
Surname:	Fii	rst Name:		
House Number:				
Street:				
Town:		ostcode:		
Telephone:	Μ	obile:		
Email:				
Property Details				
Property Type				
No. of Bedrooms Property	Form		Fuel	
Secondary Heating System (If any)		Fuel	Property Age	
Construction Details				
Wall Type		Floor Type		
Roof Type		Roof Insulation		
Glazing		Frames		
Boiler and DHW / CH System De	etails			
Space Heating				
Boiler Make		Output Rat	ting	Age
How is DHW Heated				
Type of Fuel				
Hot Water Pressure		Solar Hot Water	Yes	No 🗌
Water Feed		Photovoltaics (PV)	Yes	No 🗌
Type of pipework (if microbore, may not be suitable for an ASHP)				
Type of system				
Number of baths Num	mber of sinks	Number of showers	Mixer	Electric
Heating System Controller				
Room Stat Yes No	If yes; where?			

Cylinder Siting and Location						
Is there a hot water cylinder present?	Yes	No				
If no, is there available space?	Yes	No				
Location & dimensions						
Size of existing cylinder	Height			Diamete	r	Capacity
Cold water tank location						
Is there an immersion heater fitted?	Yes	No 🗌				
Details of any known problems with the existin	ıg heating	g or hot wa	ter syste	m		
What amperage is your main electricity supply	fuse?		amp			
(Your electricity supply arrives in your house at a main fuse which i one blue (old cable colour = black), one brown (old cable colour = re		fore the meter. 1	The fuse is in	a sealed fitt	ing to prevent tampering. Th	is then feeds the meter via two large wires –
Current Heating Expenditure						
Current electricity supplier:						
What is your electric kW per hour tariff		pence				
lf you use oil; cost per litre		pence				
If you use another type of heating fuel; cost pe	r unit					
Total annual heating expenditure						
Heat Pump Location Details						
			Vac	No 🗌		
Have you considered a location to site the heat	t pump?		Yes			
If yes; where?						
Have you external space near to your existing b	poiler?		Yes 🗌	No 🗌		
Meets minimum clearances			Yes 🗌	No	(Refer to system dimensio	ins sheet)

In the next section of the survey, we require specific details of your property. These will include measurements of external walls, windows and radiators. We will also require photographs depicting aspects of your current heating and hot water system.

This information will enable us to accurately specify the correct size and type of Air Source Heat Pump suitable for your heating and hot water demands.

Room, Windows and Radiator Dimensions

Note; LENGTH is from front to back, WIDTH is from side to side of the property

ROOM	Room LENGTH, M	Room WIDTH, M	External wall LENGTH, M	Heated room above/below?	WINDOW AREA, sq M	No. DOORS	RADIATO Width	R SIZE, mm Height	SINGLE = S Double = D
GROUND FLOOR									
Kitchen									
Dining									
Living									
Hall / Stairs									
Utility									
Toilet									
Conservatory									
	1								
FIRST FLOOR									
Bathroom									
Landing									
Ensuite									
Bedroom 1									
Bedroom 2									
Bedroom 3									
Bedroom 4									
Room heights	Gr	ound floor	M	-	First floor	M			
Floor type	Gr	ound floor			First floor				

Meter Point Administration Number

A Meter Point Administration Number, also known as MPAN, Supply Number or S-Number, is a 21-digit reference used in Great Britain to uniquely identify electricity supply points such as individual domestic residences. Your MPAN is the unique identifying number for the electricity meter at your property.

How do I find my electricity (MPAN) number?

Your MPAN should appear on your electricity bill; your supply number will normally be shown on your bill using a large 'S' and a grid of numbers as per example right.

Meter Time-Switch Code Profile Type Line Loss Factor

 00
 111
 222

 13
 1234
 5678
 345

 Distributor ID
 Check Digit

 Unique Identifier

Photographs		
Desired outside location for the Air Source Heat Pump All outside elevations of house; front, rear, both sides	Electric consumer unit/fuse box Existing boiler and connecting pipework / pump	
Hot water tank and cupboard	Any additional photo's that would be helpful	

Once you have completed the survey, save it using your surname as the file name. Upload and save all photographs; save each one using your surname and number 1, 2, 3 etc. Forward all files to our operations team: **bnte@viessmann.com** or you can fax them: **01952 678657** Once we receive your form and photographs we will confirm receipt.

Supply and purchase of materials	
Have you bought direct from Viessmann before?	Yes No
If Yes, what type of account do you have?	Credit 🗌 Pro Forma 🗌
If No, please nominate the merchant you intend to buy from (nan	ne and address):
Installer qualifications	
Any additional considerations	

Surveyor	Customer
Date	Date
Name	Name
Signature	Signature

Note* This survey has been conducted by the surveyor of the installation team to collate information for the MCS heat pump calculation, all information collected by the surveyor has been provided to the utmost accuracy for heat loss calculations and heat pump selection as per the MCS procedure. The customer and surveyor agree the information provided is correct and that the customer has been informed of the MCS process and its requirements, including the requirement for a current EPC certificate with reference to the address in which this survey is concerned.