UK: PSTI Statement of Compliance

Product

Applicable for type:
Vitodens 050-W (BOKA, BOHA)
Vitodens 100-W (B1KF, B1HF)
Vitodens 100-W heat only (B1GA)
Vitodens 111-W (B1LF)
Vitodens 200-W (B2KF, B2HF)
Vitodens 222-F (B2LE)
Vitocal 15x-A (AWO(T)(-M)-E-AC-AF
Vitocrossal 200 CI3
Vitoconnect (OPTO2 & V)
ViCare climate/AC sensor
Vitocharge (VX3)
Vitoair FS

We, Viessmann Limited, Hortonwood 30, Telford TF1 7YP, United Kingdom declare as authorised representative of the manufacturer and in sole responsibility of the manufacturer that ***the listed product complies with the applicable security requirements:***

The Product Security and Telecommunication Infrastructure in Schedule 1 (Security requirements for relevant Connectable Products) Regulations 2023

The above product is in conformity with the following Security requirements for manufacturers:

1. Password is unique per device or defined by the user of the device
2. Viessmann will provide security updates for this product during the support period. The defined support period is currently 5 years from the date of purchase
3. Users can report vulnerabilities relating to their products to Viessmann Limited via https://www.viessmann.co.uk/en/contact.html or direct mail info-uk@viessmann.com/, furthermore, users will receive acknowledgment of the receipt of a security issues report and status updates via the ViCare app.

Telford, 22.04.2024

Viessmann Ltd, Telford

Christian Engelke
Technical Director

Proposal for Viessmann website

The Product Security and Telecommunication Infrastructure (PSTI) Declaration of Compliance

Vulnerability Reporting
How to report a vulnerability with Viessmann's connected devices and online services such as ViCare and ViGuide.

Do you believe you have found a vulnerability with our connected devices (e.g. ViCare)?

You should contact Viessmann Limited via info-uk@viessmann.com/

Report the vulnerability
● Please provide details of your experience and why you believe there to be a vulnerability in the security of our software (link to info-UK@viessmann.com)

Vulnerability reporting guidelines
● Please do not share the vulnerability information beyond Viessmann, without express consent from Viessmann Limited
● To submit your report, you will need to agree to the Viessmann Terms and Conditions and acknowledge that you have read the Privacy Policy and Disclosure Guidelines (insert link to the ViCare terms and privacy condition)
● Once you have submitted the report, it will be assessed by our team within five working days
● The affected owner (Viessmann) holds responsibility for resolving the issue.