

ViCare: Updates to our Terms of Use

Dear Sir or Madam

we'd like to let you know that we are changing our Terms of Use for the ViCare app.

What's changing?

We are adapting the Terms of Use to reflect legal changes in consumer protection law, in particular to the following:

- Terminology used
- Updates
- Automatic extension of add-ons for an indefinite period of time
- Termination rights and notice periods that favour the user
- Warranty obligations of the licensor
- Reference to the Vitotrol app has been removed

These changes will come into effect 6 weeks after receipt of this email. No further action is required to accept this change and you can simply continue to use the app as normal.

The version of the Terms of Use that is valid until 01/17/2023 can be found [here](#); the new version that is valid as of 01/18/2023 can be found [here](#).

If you do not agree with the amended Terms of Use, you can delete your user account yourself at <https://account.viessmann.com> before the changes come into effect.

Alternatively, you can also revoke to the amended Terms of Use by sending an email to our customer service department at revoke+vicare+gb@viessmann.com

Please note: After deleting your account, you can no longer use the ViCare app.

Thank you for your understanding and we hope you continue to enjoy using our products and services.

Your ViCare Team

Because #WeCare



Viessmann Ltd
Hortonwood 30
TF1 7YP Telford
www.viessmann.co.uk

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